

If you have difficulty reading this letter, please telephone 119 NHS Test and Trace for assistance.

Dear Guest,

Following your test for Covid-19 on the second/eighth day of your quarantine, you will have received a notification via text message or email to inform you of your result.

If you received a positive test, or if you have been identified by Test and Trace as a contact of someone who has tested positive, you need to continue to quarantine for a further 10 days from the date of your Covid-19 test.

As you are currently quarantining having entered the UK from a red-list country, this would mean you would need to complete your further period of quarantine within the hotel where you are staying. It is very important that you stay in your room to prevent the spread of infection.

For example, if you tested positive on day 2 of your quarantine, you would need to remain in your hotel for an additional 2 days, bringing your total stay to 12 days/13 nights. If you tested positive on day 8, you would need to extend quarantine to a total stay of 18 days/19 nights.

If you do need to extend your stay for the required number of days, please contact CTM on +44 1274 726424, who will be able to revise your booking.

If you have tested positive, you should remain in that room for the additional quarantine period alone unless:

- You are caring for an under 18 as they cannot quarantine alone
- You are caring for a vulnerable adult that cannot quarantine alone
- Your friends or family you have been sharing the room with also test positive

If your friends or family that you have been sharing a room with have tested negative, they also need to quarantine for the additional days and should move to a separate room and an additional booking will be required by contacting CTM.

Thank you for your cooperation. If you have any questions regarding this letter and the required self-quarantine period please telephone NHS Test and Trace on 119 or contact DHSCtesttrace.customerfeedbackteam@nhs.net.

Kind regards,
DHSC Managed Quarantine Service